



OPERATIONS AND TECHNOLOGY COMMITTEE

PAPU/OTC/SCG/01/2026 - Doc No. 5

SUPPLY CHAIN WORKING GROUP

28th JANUARY 2026 (VIRTUAL)

TIME: 09:00 (GMT)

IMPLEMENTATION STATUS OF SUPPLY CHAIN WORKING GROUP ACTION PLAN

1. Subject: Supply Chain Working Group Action Plan Implementation Status Report	References/Paragraphs <ul style="list-style-type: none">• Operations and Technology Committee Action Plan 2022-2025• PAPU Action Plan 2022-2025
2. Decisions expected: <ul style="list-style-type: none">• Note the Status Report;• Adopt the Report;• Table the Report to the Operations and Technology Committee.	

1.0 INTRODUCTION

The Supply Chain Working Group implemented several activities during the period 2022-2025, which were reported at the 43rd Ordinary PAPU Administrative Council (AC) Session. Most of the activities under the Supply Chain Working Group are implemented by Designated Operators to ensure efficient postal operations and seamless supply chain integration. Since Designated Operators are at various stages of development, some activities have been completed, while others are still in progress.

Annex 1 to this document presents the status of implementation of all Supply Chain Working Group activities for the cycle.

2.0 ACTIVITIES UNDERTAKEN

The following are the main activities undertaken during the 2025/26 financial year:

2.1 Postal Security Activities

Designated Operators continue to implement and comply with the S58 and S59 security standards within their critical facilities. During the year, the following Members, Botswana, Seychelles, Tanzania, and Zimbabwe, were awarded various levels of certification for compliance with the standards.

The PAPU Security Action Group (PSAG) implemented activities in line with its Action Plan. Some of the activities included

- Participation in UPU Security Group Meeting;
- Participation at AUC Meeting;
- UPU Webinar on Strengthening Trust: Collaborative Action on Illicit Goods.

The details of the PSAG activities are contained in its report under **PAPU/OTC/SCG/01/2026 - Doc No. 03.**

2.2 Transport Activities

The Africa Transport Think Tank (ATTT) held four meetings from June 2025 to December 2025 to deliberate on international mail transportation matters, the European Union Import Control System 2 Release 2 (ICS2 R2), the implementation of regional mail hubs, and the adoption of paper-free transport.

The UPU organized a Transport Webinar on 3rd and 5th December 2025, which was attended by Designated Operators from Africa.

The details of the Transport activities are contained in the report by the PAPU-AFRAA Task Force under **PAPU/OTC/SCG/01/2026 - Doc No. 04.**

2.3 ORE Project Activities

Designated Operators continued to implement the Operational Readiness for E-commerce Project. Monthly Checkpoint meetings were held to assess the status of implementing National Roadmaps and Action Plans and discuss any challenges DOs encounter in implementing the Project. During the Monthly Checkpoint meeting held for English-speaking countries in July 2025, the PAPU Secretariat made a presentation on Physical Services: Implementation of the Integrated Product Plan.

The UPU organized a virtual Closing Workshop for the Project on 20th November 2025. The UPU Project Expert, Facilitators, and Field Experts made presentations on the Project's status evaluation and achievements.

The details of the ORE Project are contained in its report under **PAPU/OTC/SCG/01/2026- Doc No. 02**

2.4 US Executive Order Suspending Duty-Free *de minimis* on Imports

On 30th July 2025, the President of the United States of America signed an Executive Order suspending the *de minimis* duty-free exemption for all imports into the US, regardless of value, country of origin, or mode of transport, effective 29th August 2025. The implementation of the Executive Order has significant operational and financial implications for African postal operators sending parcels and small packets to the USA. The following activities were undertaken following the issuance of the Executive Order:

- Africa Coordination Meeting on the US Executive Order (EO) Suspending Duty Free *de minimis* on Imports was held on 21st August 2025 to discuss the implications of the Executive Order on Africa and proffer the way forward.
- The General Secretariat held a consultative meeting with USPS on 21st August 2025 to have a broader understanding of the EO and advise Members accordingly.

- A Task Team composed of Egypt, Malawi, Algeria, Cameroon, Cote d'Ivoire, Democratic Republic of Congo (DRC), Ghana, Nigeria, Senegal, and Tanzania, was created to analyse and advise/guide the African Postal Sector on the implications of the implementation of, and compliance with, the US Order.
- The UPU organized a Global Webinar on 27th August 2025 on the US Executive Order Suspending Duty Free *de minimis* exemption and the UPU DDP Solution.
- PAPU organized a workshop in collaboration with MyDutyCollect on 2nd September, proposing a DDP solution:
 - The Task Team presented their report on the implementation of the EO;
 - MYDutyCollect presented their Delivered Duty Paid Solution (DDP) to Member States for consideration.

2.5 UPU Webinar/Workshops

The General Secretariat and PAPU Member States participated in supply chain webinar/workshops held by the UPU in collaboration with different partners, as shown in the table below:

S/N	Webinar/Workshop	Date
1.	Global Webinar on the US Executive Order Suspending Duty Free <i>de minimis</i> exemption and UPU DDP Solution.	27 th August 2025
2.	Webinar on Strengthening Trust: Collaborative Action on Illicit Goods	8 th October 2025
3.	TradePost Forum 2025 on Empowering ESMEs: How the Postal Sector Democratizes Access to Global Trade	5 th November 2025
4.	UPU global webinar on parcel lockers and drone delivery webinar	11 th November 2025
5.	IATA-UPU-ICAO Webinar: Strengthening Global Partnerships	3 rd December 2025
6.	ICS2 Release 3 Implementation Webinar	4 th December 2025

3.0 RECOMMENDATIONS

The Working Group, Designated Operators, and the General Secretariat are encouraged to continue implementing the ongoing activities on the Action Plan.

4.0 DECISIONS EXPECTED

The Working Group is hereby requested to:

- Take note of the Status of Implementation of the WG Action Plan;
- Adopt the Report;
- Table the Report to the Operations and Technology Committee.



SUPPLY CHAIN WORKING GROUP ACTION PLAN FOR THE PERIOD 2022-2026

S/N	SUBJECT MATTER	MILESTONE	PERIOD	DONE	WIP	NOT DONE
	SUPPLY CHAIN					
1.	Transport Matters	i) Provide guidelines for Service Level Agreements with airlines	Q4 2022			
		ii) Achieve affordable mail conveyance rates	Q4 2023			
		iii) Exchange of Electronic Advance Data (CARDIT, RESDIT) with airlines and maintenance of up-to-date EAD Compendium	Q1 2023			
		iv) Efficient intra-African mail conveyance	Q4 2023			
		v) Constitute National Contact Committees with transport stakeholders (Airlines, Aviation, Handling Agents, etc.)	Q2 2023			
		vi) Consolidate reports on participation and feedback from PAPU /AFRAA Taskforce	Bi-annually			
		vii) Transport information feedback from Members (Questionnaire)	Q4 2024			
2.	Customs Matters	i) Share with DOs the streamlined international mail processing procedures for Customs	Q4 2022			
		ii) Member DOs to exchange Electronic Advance Data with partner DOs and Customs for items containing goods - ITMATT	Q4 2022			
		iii) Maintain an updated Customs Compendium by Member States	Q1 2023			
		iv) Members' participation in Regional/Global Meetings on the subject area	Q2 2025			
		v) Customs information feedback from Members (Questionnaire)	Q1 2025			
3.	Security Matters	i) Members to comply with the UPU Security Standards (S58, S59)	Q4 2024			
		ii) Prevent acceptance of Prohibited items and Dangerous goods into the Postal System - illicit trade	Q4 2023			
		iii) High Cyber Security awareness by Members	Q2 2023			
		iv) Member participation in Regional/Global Meetings on Security matters	Q3 2023			

		v) Security information feedback from Members (Questionnaire)	Q1 2023			
4.	Quality of Service for Mail	i) Implementation of GMS by DOs: <ul style="list-style-type: none">End-to-end moduleInbound module	Q1 2024			
		ii) Meeting Quality of Service Standards by Members: <ul style="list-style-type: none">Letter Post standardsParcel Post targets under the Inward Land Rates (ILR) bonus systemEMS standards	Q4 2024			
		iii) Member Participation in Quality-of-Service link to terminal dues	Q1 2023			
		iv) Participation in Quality-of-Service Certification of Members	Q4 2024			
5.	E-commerce	i) Participation in the ORE 3 Project	Q4 2022			
		ii) Guarantee Logistics and warehousing	Q3 2024			
		iii) Export promotion	Q4 2024			
2025-2026 ACTIVITIES						
6	Transport Matters	i) Organize Transport Workshop in collaboration with UPU	Aug 2025			
7		ii) Participate in Africa Transport Think Tank Activities	Dec 2025			
8	Security Matters	i) Organize PAPU Security Action Group Workshop (Physical)	Aug 2025			
		ii) Prepare Members for Certification in compliance with UPU Security Standards (S58, S59)	On-going			
10	E-commerce	i) Participation in ORE 3 Project	Dec 2025			
		ii) Participation in ORE 3 Final Workshop	Nov 2025			